

# Future of Tourism





# David Beurle Founder and CEO

future→iQ<sup>®</sup>

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WORLD'S ONLY CORN PALACE  
MITCHELL, SD

U

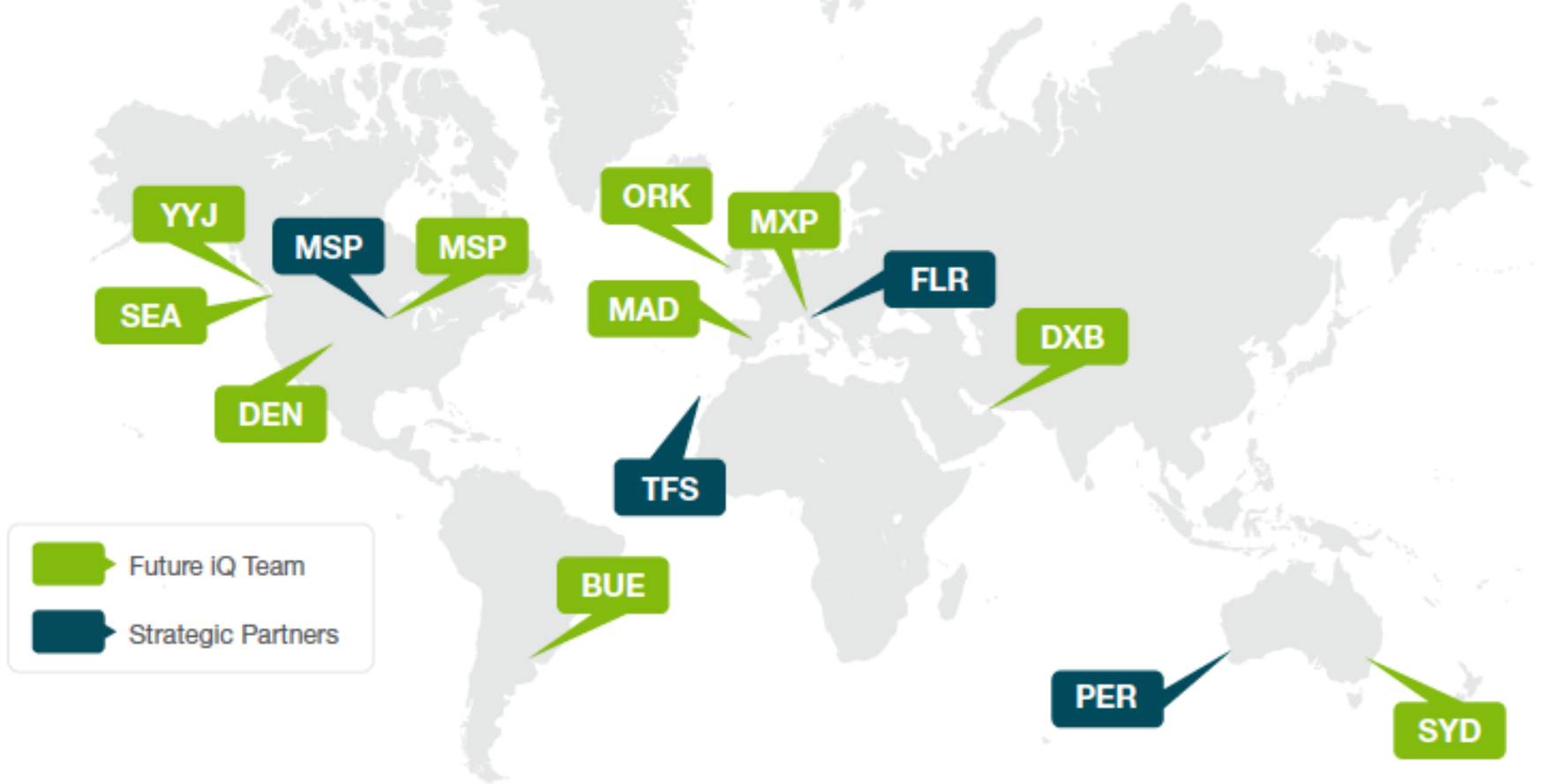
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2018 SALUTE TO MILITARY 2019

USS South Dakota 1942

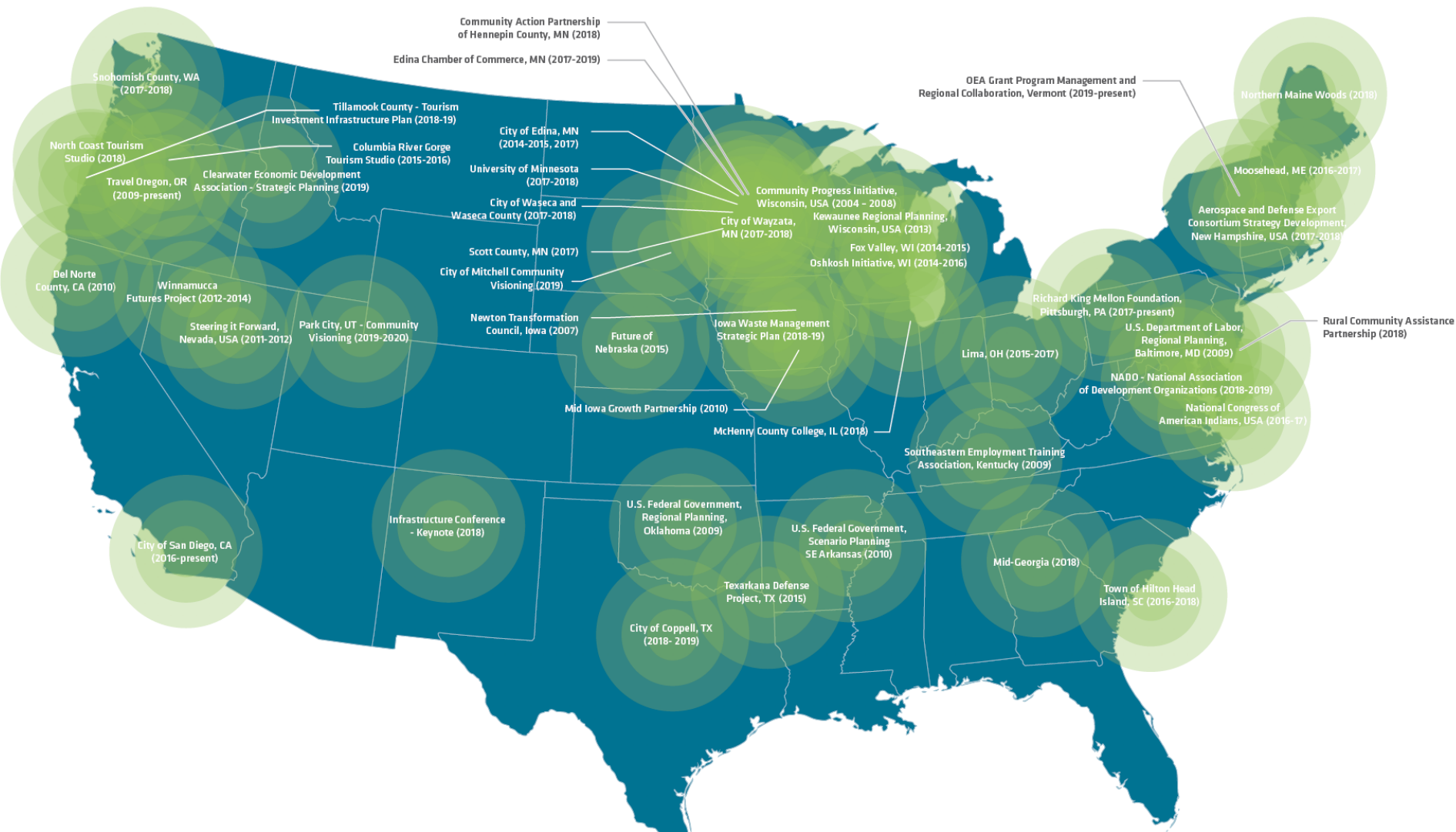




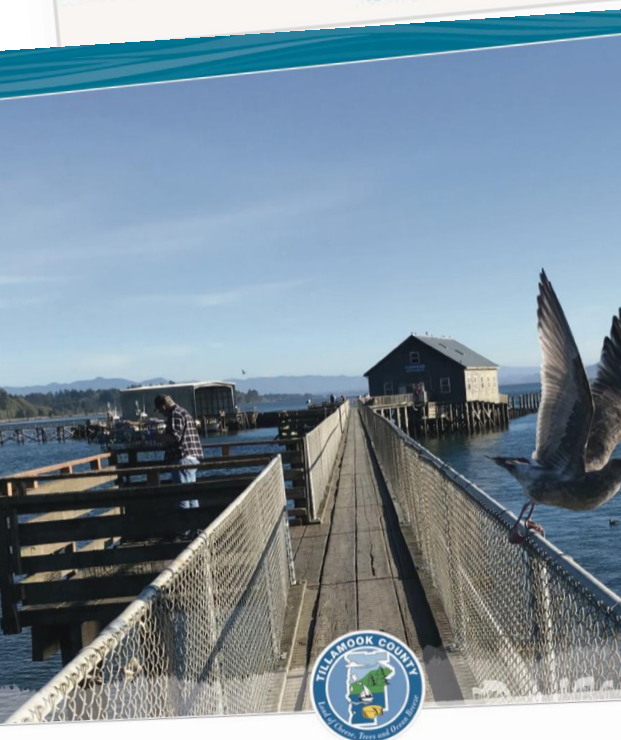
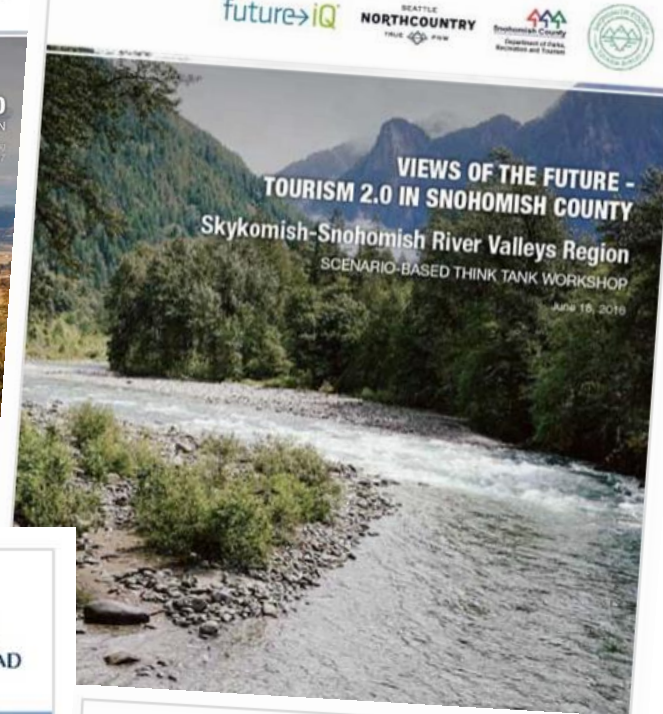
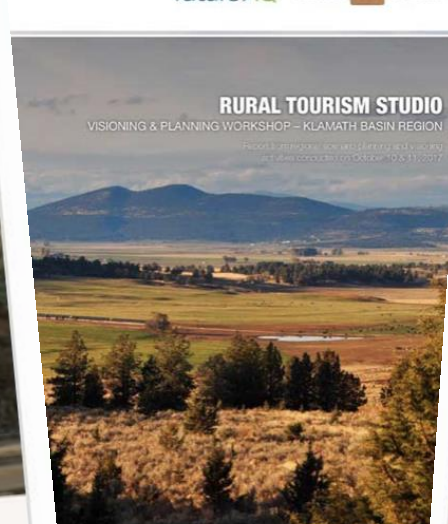
Global Presence  
Local Solutions

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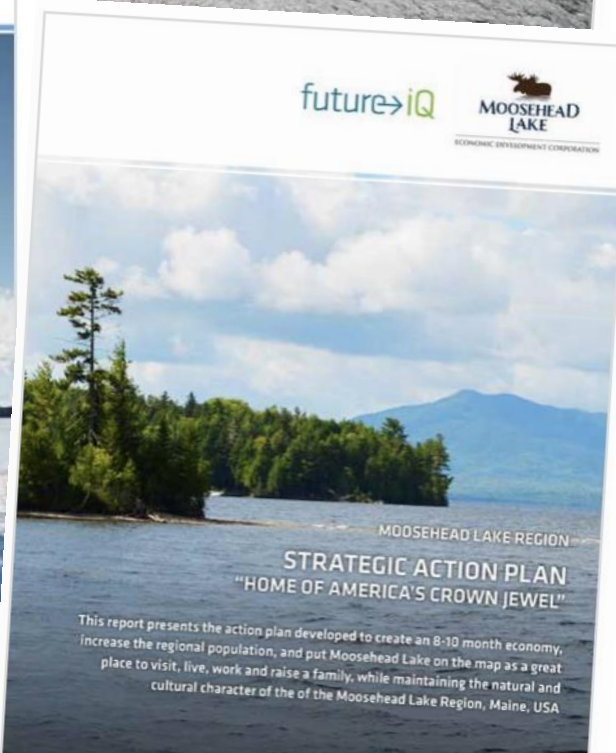
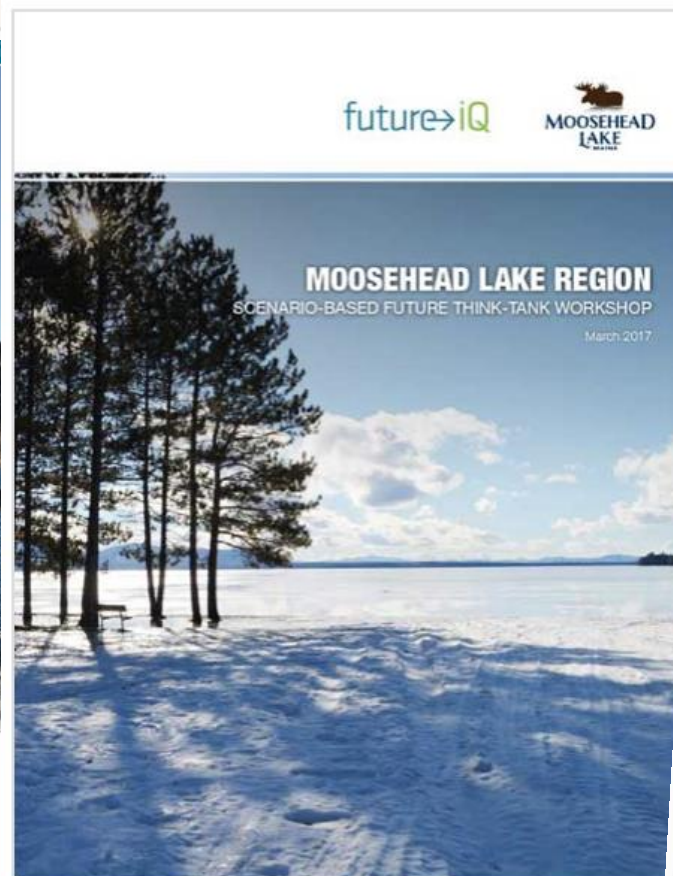


## Current and recent economic development and planning project experience - USA



**TILLAMOOK COUNTY TOURISM  
 INVESTMENT STRATEGIC PLAN**  
 TAKING STOCK – WHAT IS KNOWN

March 2019

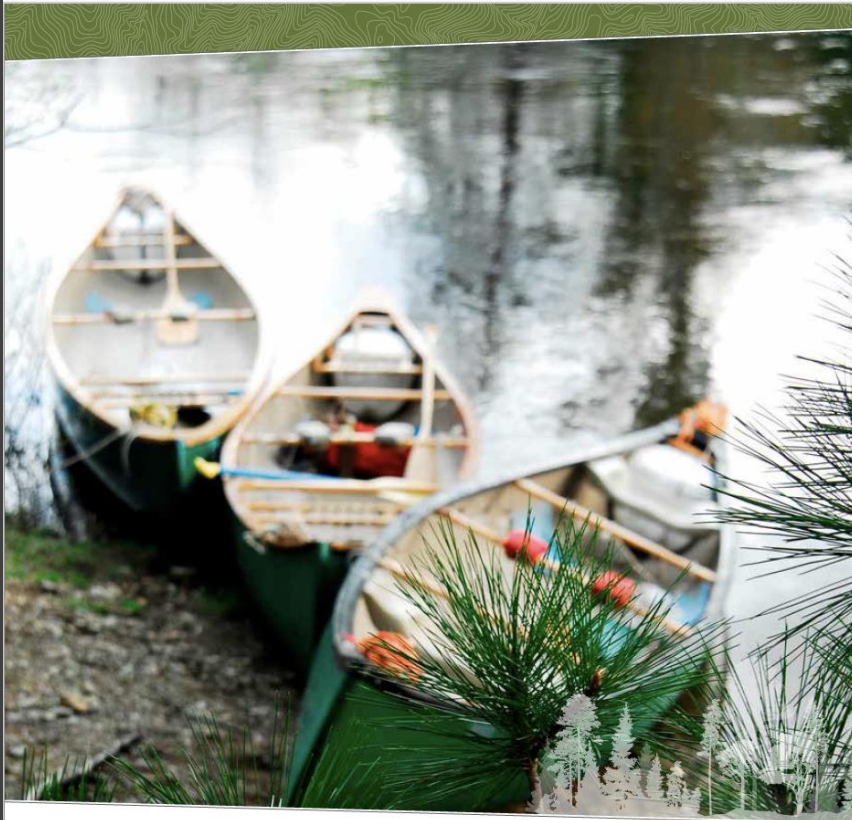




# Italian Food Tourism Study Tour



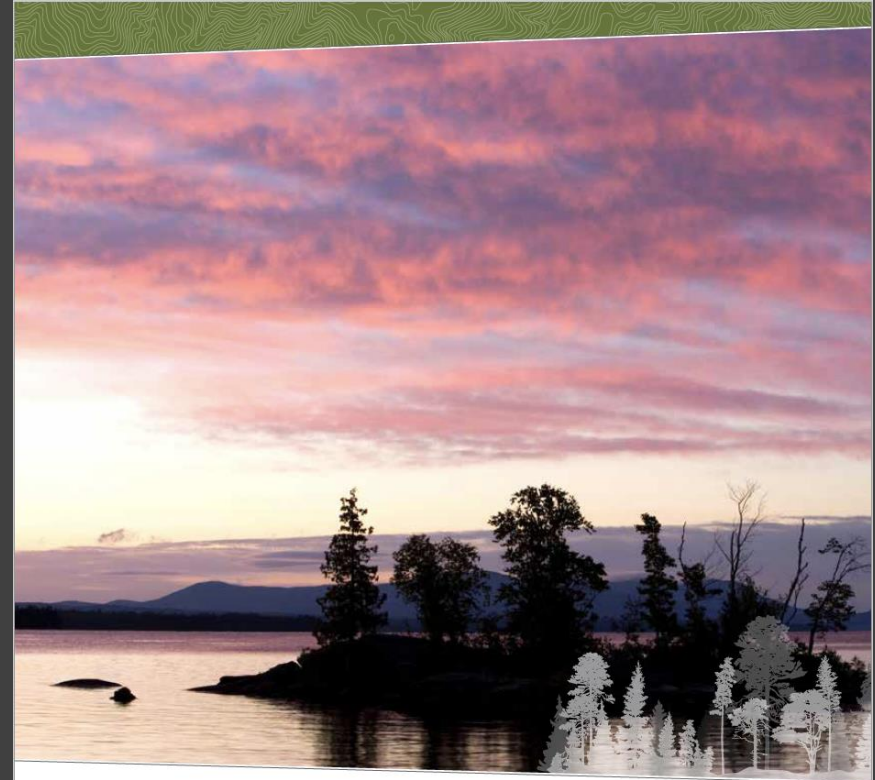
# Future of Tourism – The Maine Woods



## FUTURE OF TOURISM - THE MAINE WOODS

### PART 1: EMERGING TRENDS

A foresight research report examining emerging tourism trends and how they might influence destination development in the Maine Woods Region.



## FUTURE OF TOURISM - THE MAINE WOODS

### PART 2: POTENTIAL SCENARIOS & IMPACTS

This report provides an analysis of potential future tourism industry development in the Maine Woods Region. It also includes the future scenarios of tourism industry outcomes of the Destination Rally held in Greenville on 17 May 2018, which explored future potential scenarios for tourism development. This report has been prepared by Future IQ as part of the Maine Woods Consortium's rural destination development program.

December 2018







**Forces impacting  
tourism trends in  
the world (and  
regions)**

**What are the  
emerging macro  
drivers....**

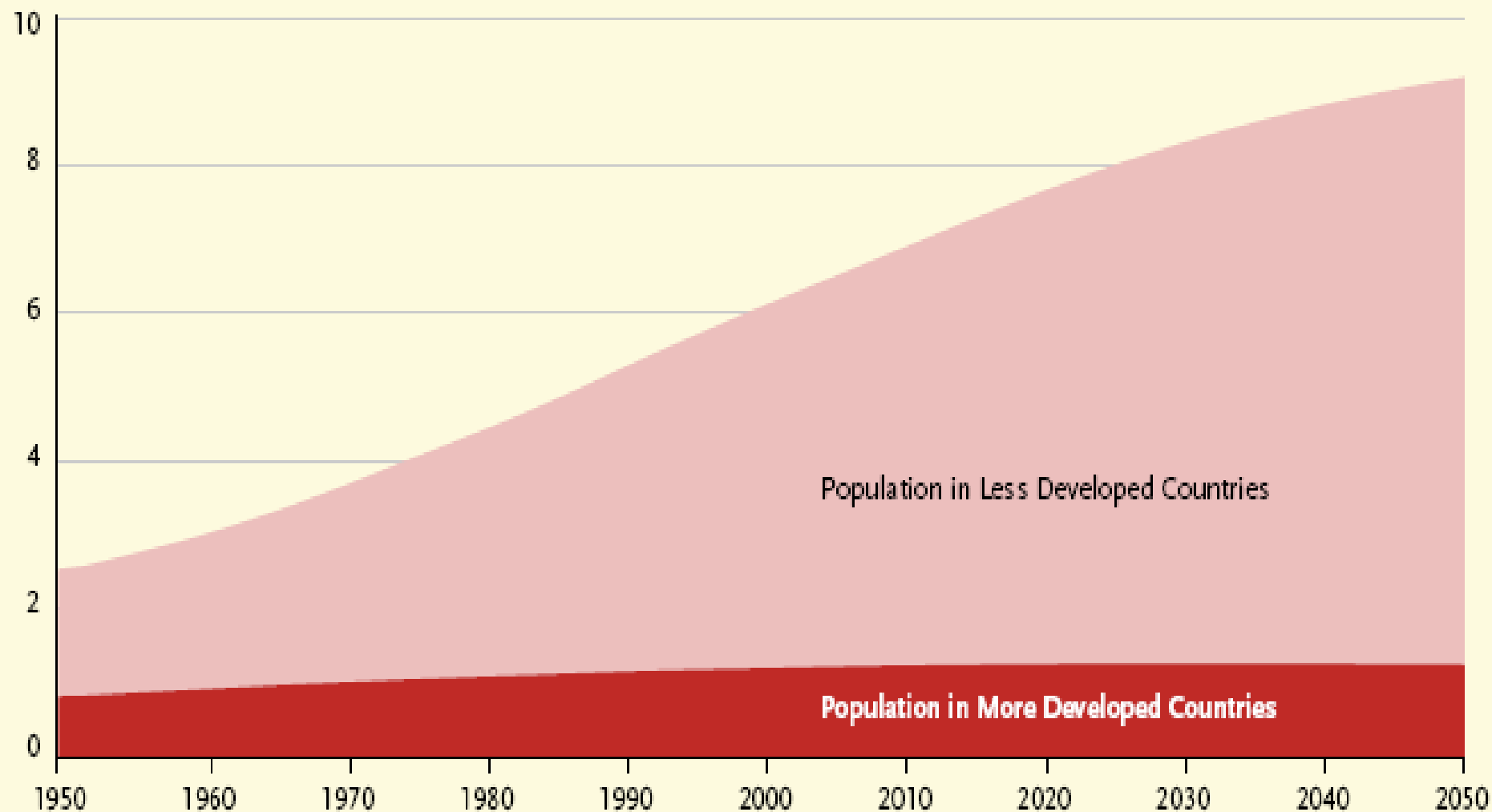
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# Global Population Growth Is Driven By Developing Countries.

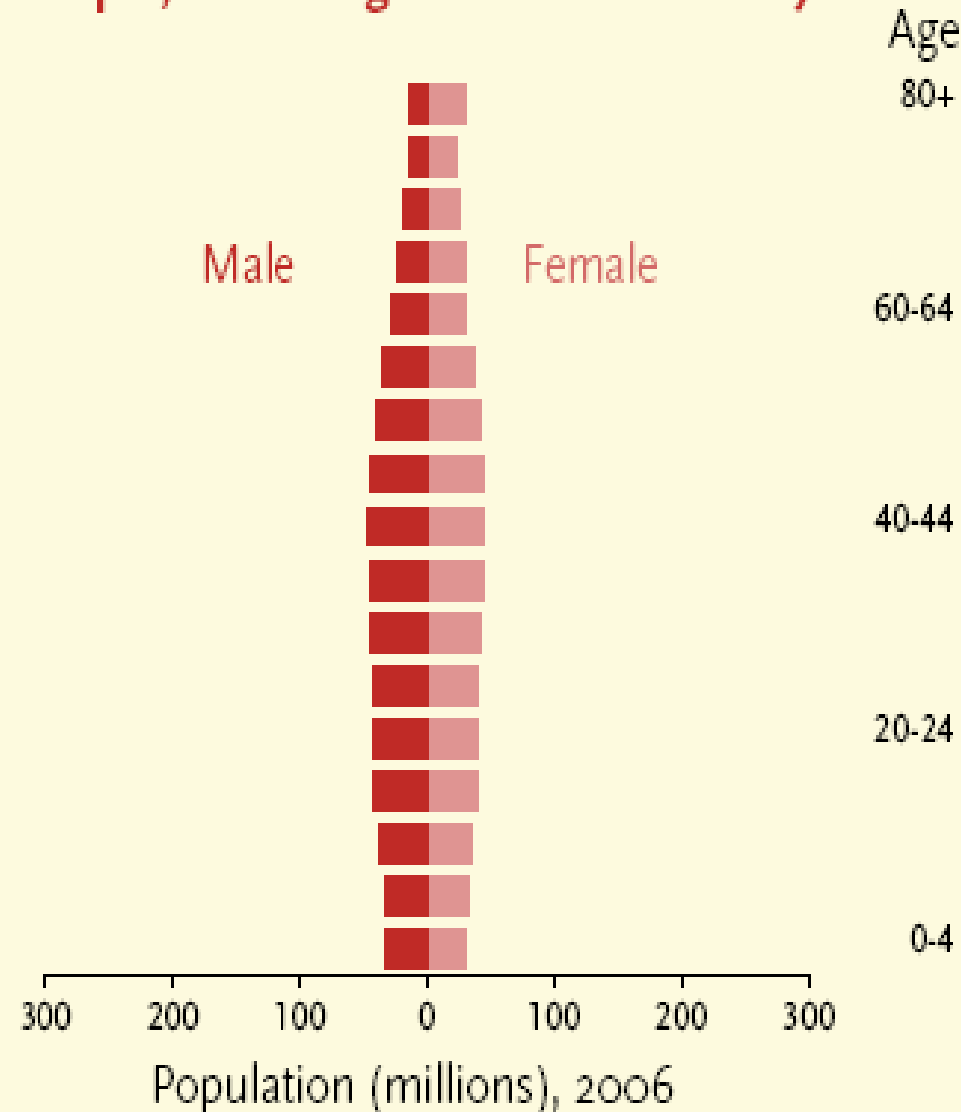
World population in billions, 1950-2050 (projected)



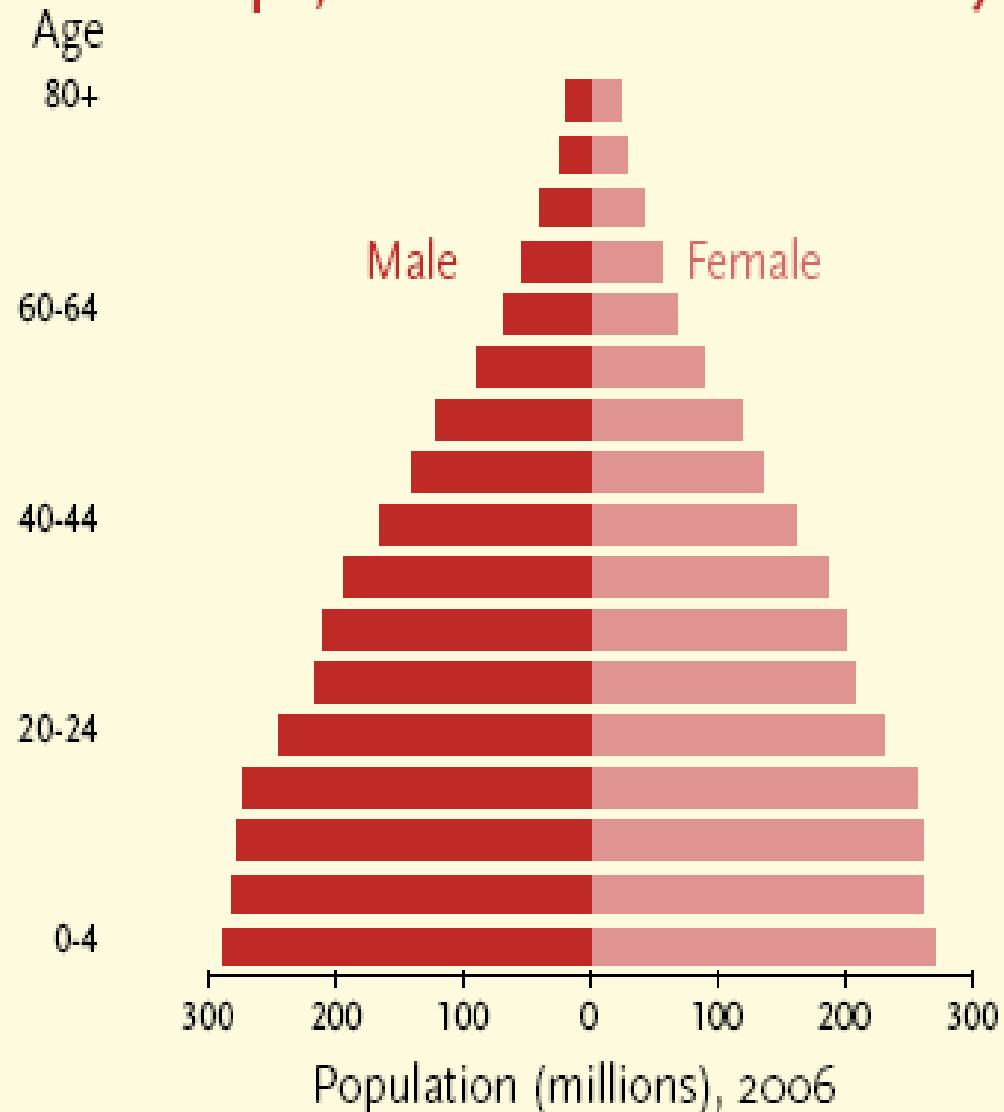
SOURCE: United Nations, *World Population Prospects*:



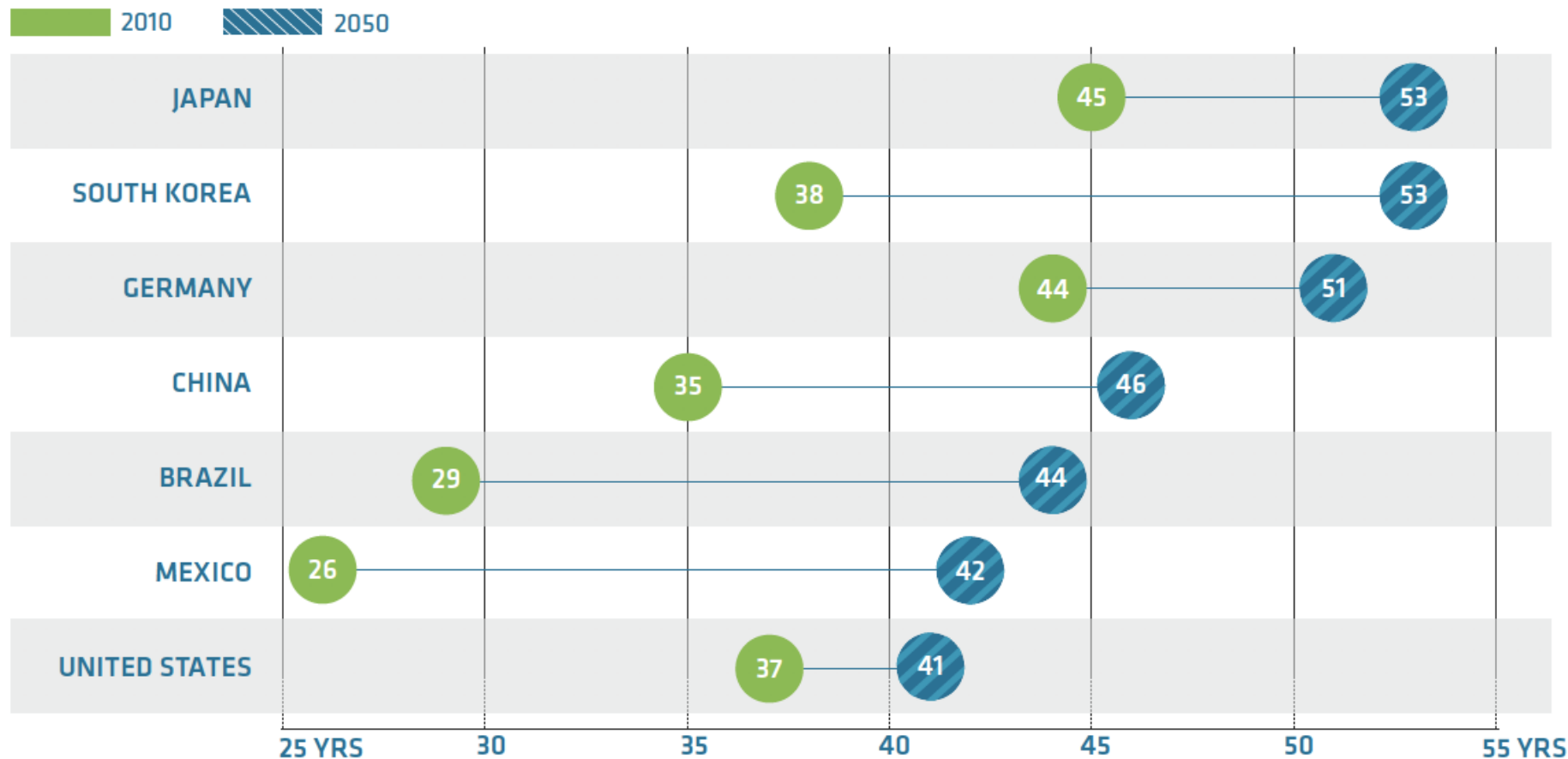
## Developed Countries Have Fewer Young People, but a Higher Share of Elderly.



## Developing Countries Have More Young People, and a Smaller Share of Elderly.



## ESTIMATED MEDIAN AGE IN SELECTED COUNTRIES, 2010 AND 2050



Source: United Nations Department of Economic and Social Affairs. 2013. World Population Prospects: 2012 Revision.





INDY/GO

# ITALY BANS HUGE CRUISE SHIPS FROM VENICE CITY CENTRE

Giant cruise ships that dwarf the city have long been a bone of contention in Venice (AFP/Getty Images)

Ships over 55,000 tonnes will have to dock in Marghera, on the mainland

At the end, this story is just a numbers problem," Mr. Tourtellot said. He noted that in 1960, when the jet age began, around 25 million international trips were taken. Last year, the number was 1.3 billion.

As for the cities that are the major destinations? They are "the same size they were back in 1959, and they'll probably stay that way," he said.

New York Time August 2018

JULIA BUCKLEY

Wednesday 8 November 2017 15:50



28 shares

Like

CLICK TO FOLLOW THE INDEPENDENT TRAVEL



# The growth paradox: can tourism ever be sustainable?



'Travellers tend to arrive in increasing numbers and flock to the same locations'

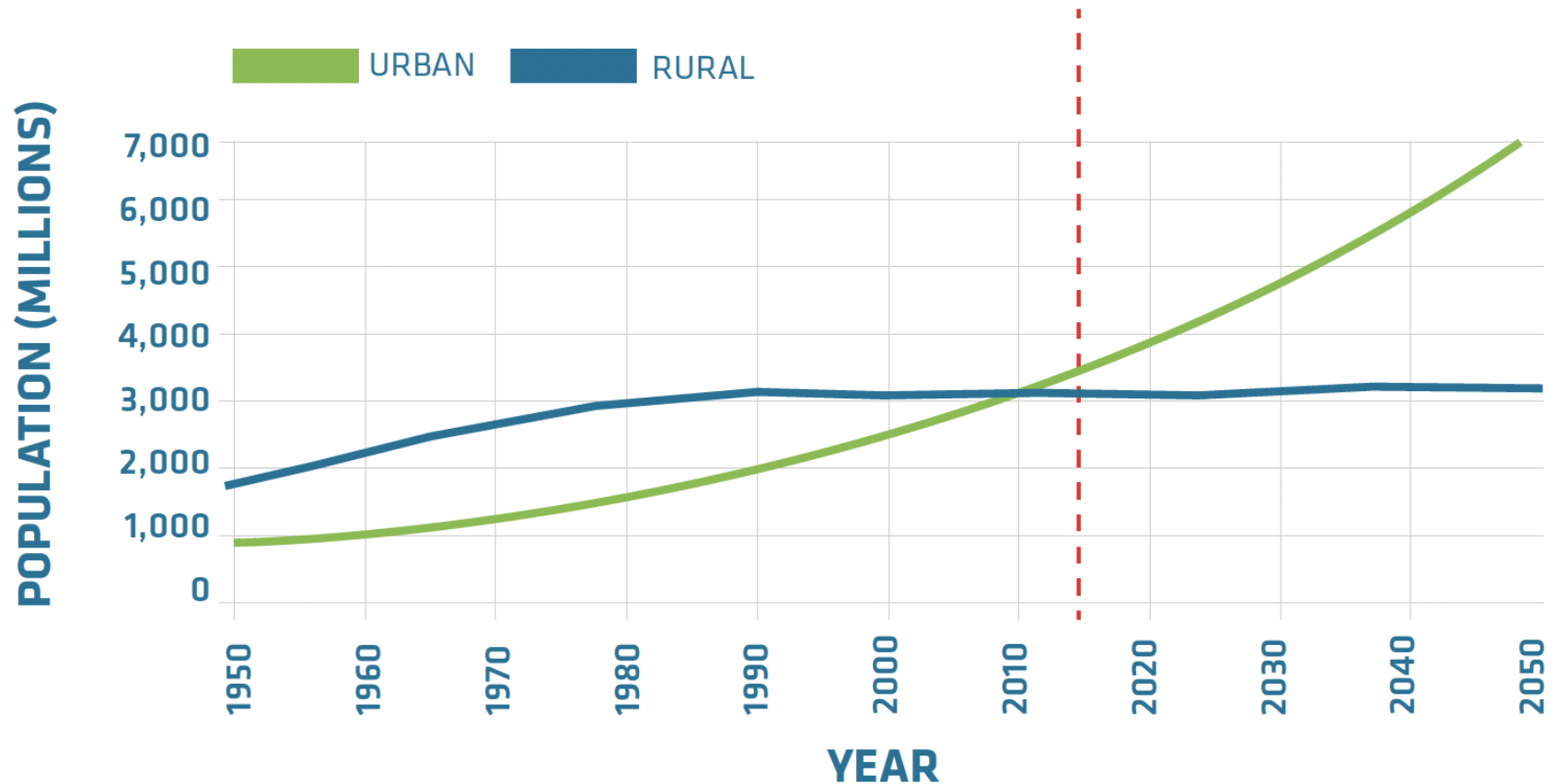
Image: REUTERS/Stringer



*“The urban population in 2014 accounted for 54% of the total global population, up from 34% in 1960, and continues to grow.”*

*World Health Organization (2015)*

*URBAN AND RURAL POPULATION OF THE WORLD, 1950-2050*



# AN URBAN WORLD



This graphic depicts countries and territories with 2050 urban populations exceeding 100,000. Circles are scaled in proportion to urban population size. Hover over a country to see how urban it is (percentage of people living in cities and towns) and the size of its urban population (in millions).

## Urban Population

- Greater than 75%
- 50% - 75%
- 25% - 50%
- Less than 25%



1950



# AN URBAN WORLD



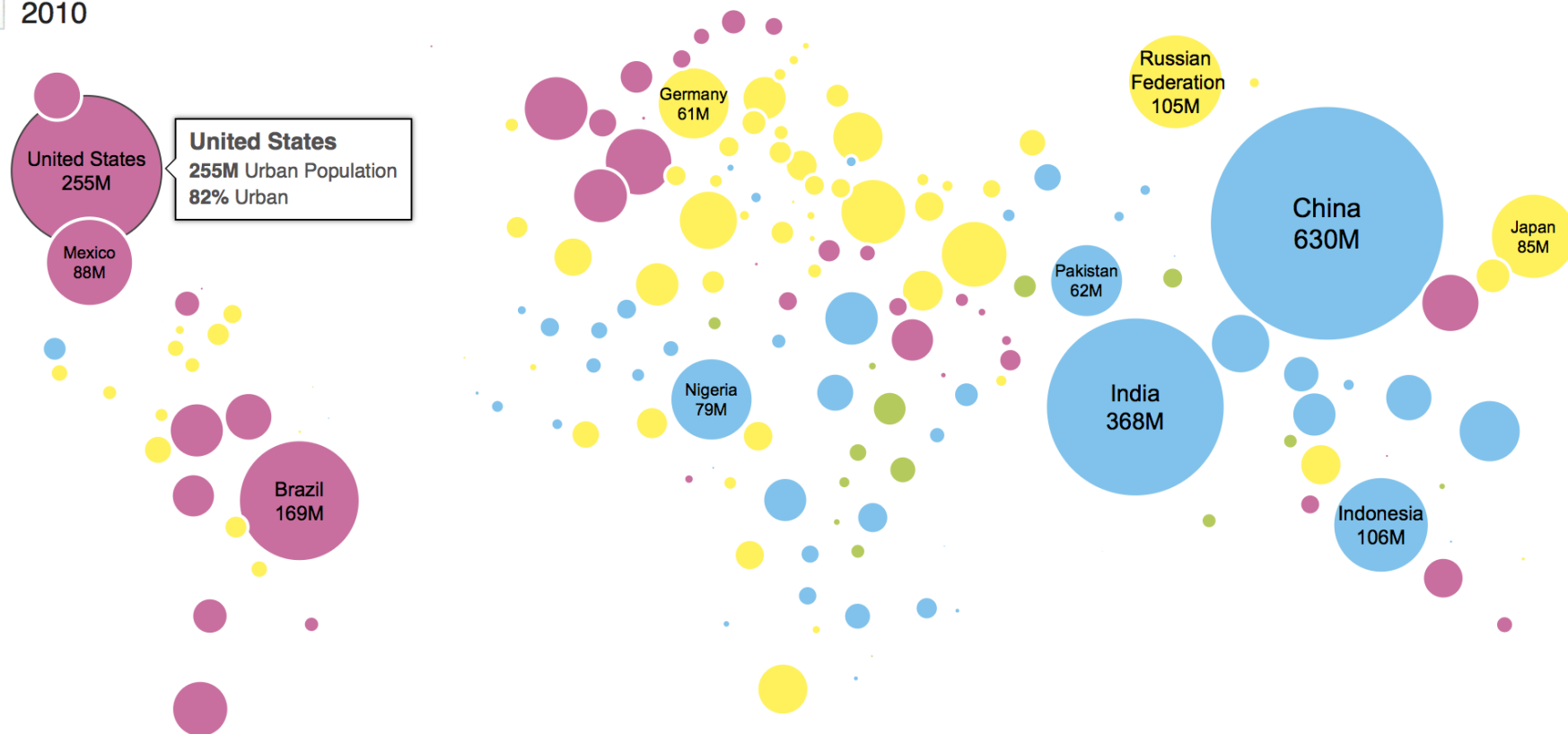
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2010





# AN URBAN WORLD

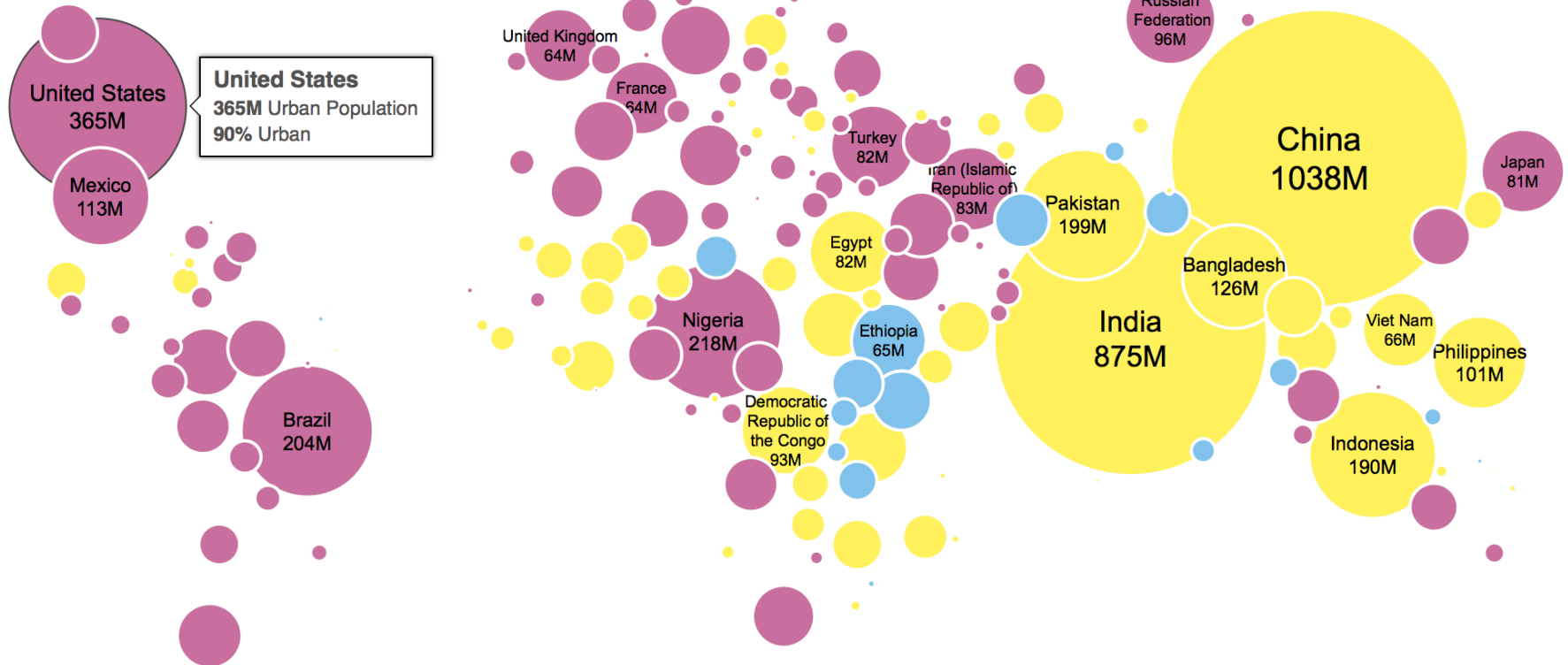
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- Less than 25%



2050



# Our 2019 Annual Letter

BY BILL & MELINDA GATES



We didn't see this coming

SURPRISE #3

# We will build an entire New York City every month...

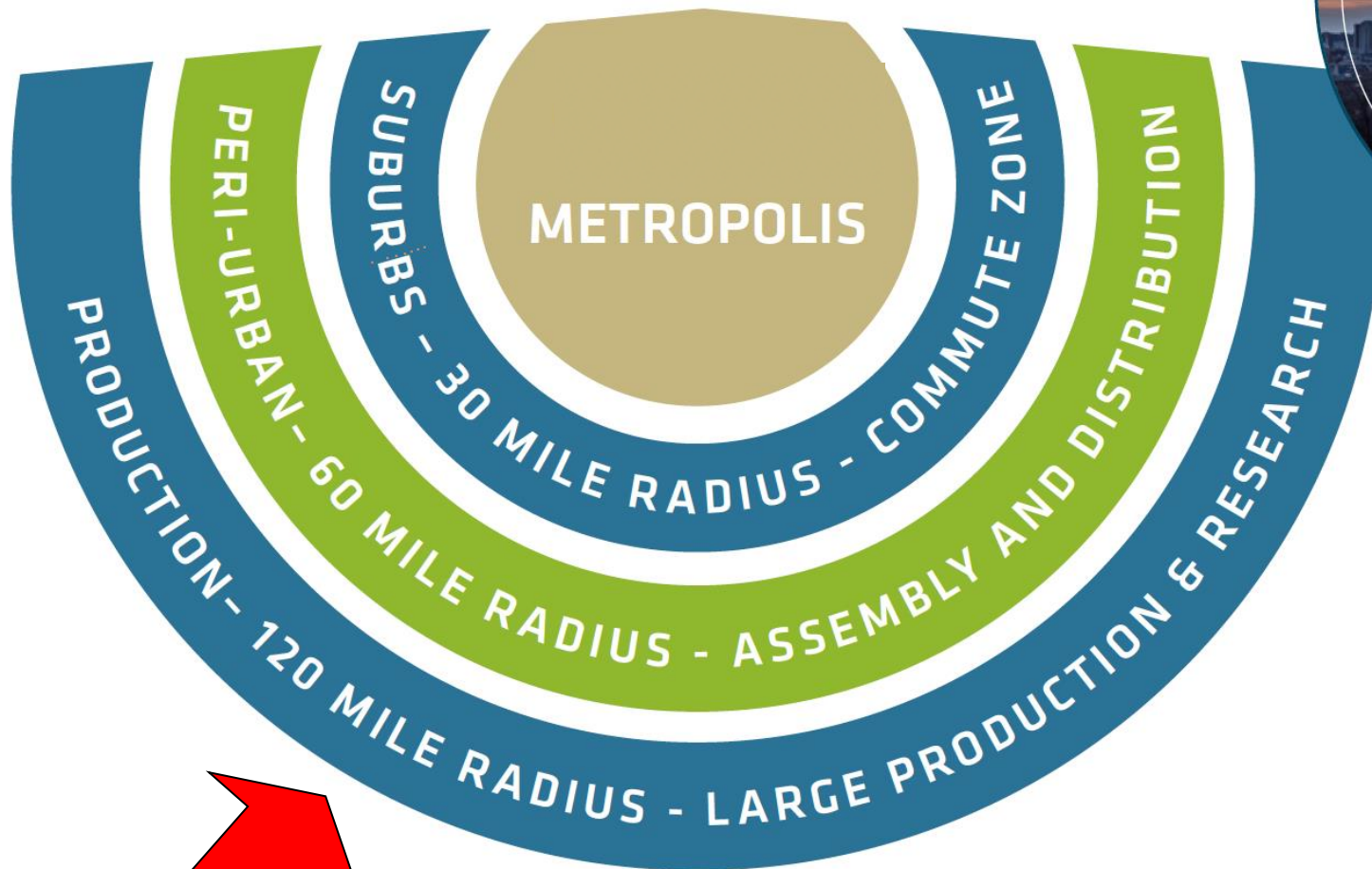


... for 40 years! The world's building stock  
will double by 2060.

This means people will increasingly seek outdoor experiences and escape





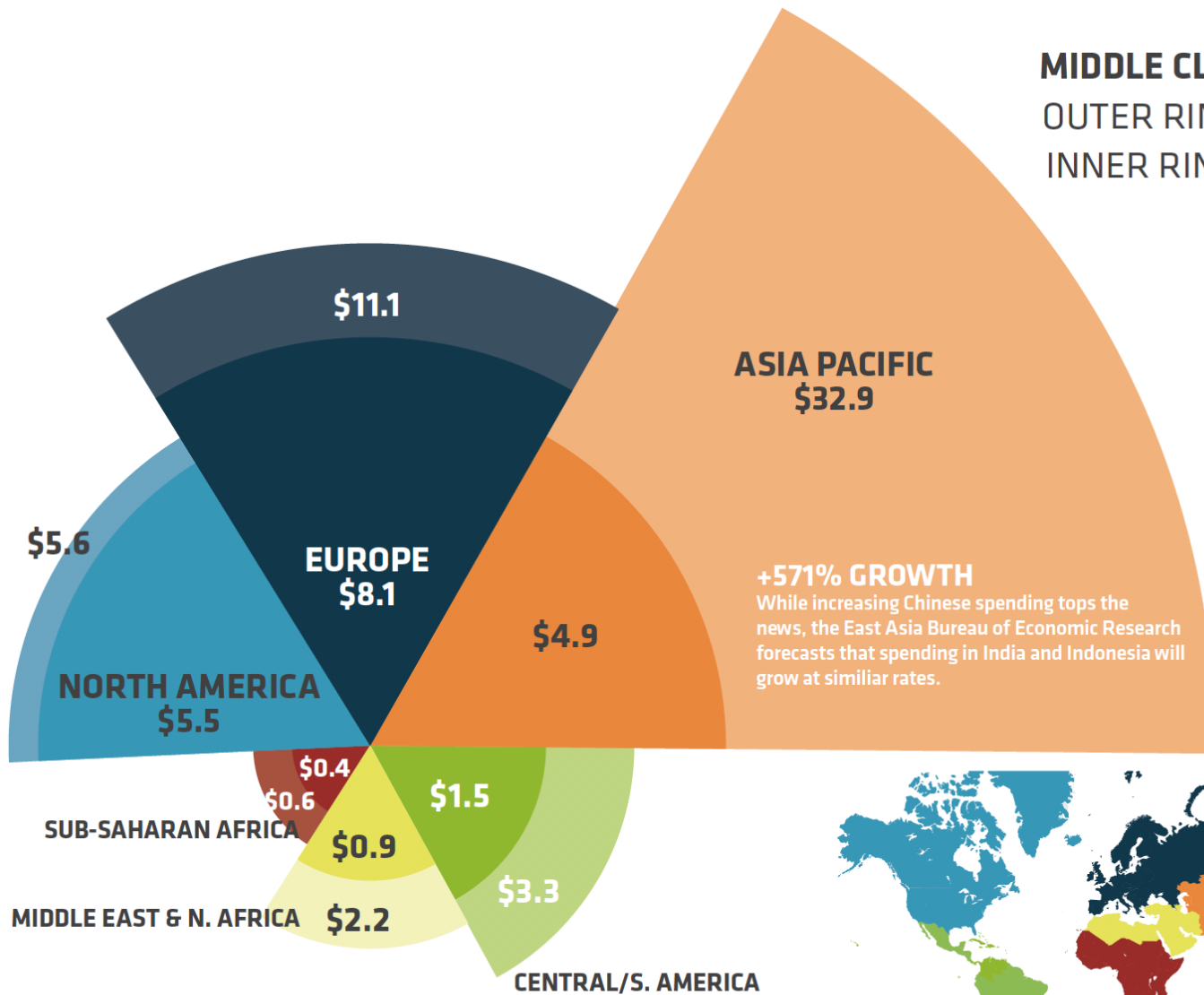


**Outdoor Recreation –  
The Maine Woods**

## MIDDLE CLASS CONSUMER SPENDING

OUTER RING: 2030 IN TRILLIONS, USD

INNER RING: 2009 IN TRILLIONS, USD



Source: Kou, L. 2013. The world's middle class will number 5 billion by 2030. Quartz.  
Figures based on OECD, 2012. An emerging middle class.

# This means a changing visitor profile....

## VISITATION TO THE U.S. BY WORLD REGION

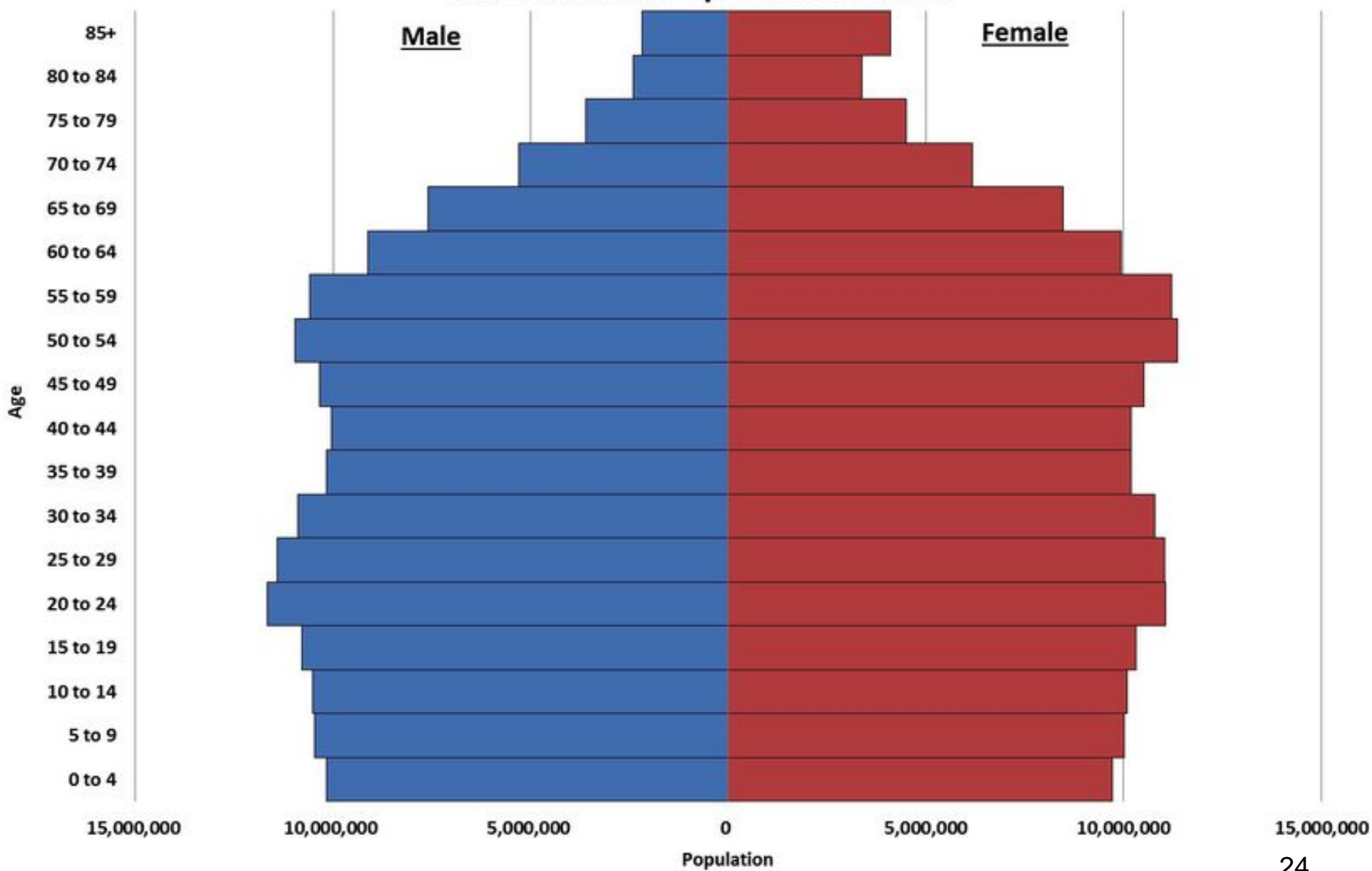
|                                      | Share of overseas arrivals |             |             | U.S. arrivals, thousands |               |               |
|--------------------------------------|----------------------------|-------------|-------------|--------------------------|---------------|---------------|
|                                      | 2008                       | 2016        | 2020        | 2008                     | 2016          | 2020          |
| <b>Europe</b>                        | 50.4%                      | 39.2%       | 36.4%       | 12,783                   | 14,724        | 15,319        |
| <b>Asia</b>                          | 24.4%                      | 30.2%       | 33.8%       | 6,179                    | 11,347        | 14,247        |
| <b>Oceania</b>                       | 3.4%                       | 4.4%        | 4.1%        | 852                      | 1,656         | 1,730         |
| <b>Latin America &amp; Caribbean</b> | 17.9%                      | 21.3%       | 21.6%       | 4,531                    | 8,023         | 9,108         |
| <b>Middle East</b>                   | 2.7%                       | 3.5%        | 3.0%        | 681                      | 1,297         | 1,266         |
| <b>Africa</b>                        | 1.2%                       | 1.4%        | 1.4%        | 315                      | 543           | 571           |
| <b>Total Overseas</b>                | <b>100%</b>                | <b>100%</b> | <b>100%</b> | <b>25,341</b>            | <b>37,589</b> | <b>42,126</b> |

Source: U.S. Department of Commerce and Oxford Economics

Source: Fact Sheet: International Inbound Travel to the US (2016), US Travel Association.



# Chart 1: Population Pyramid of the U.S. Total Resident Population in 2015



Source: U.S. Census Bureau, Vintage 2015 Population Estimates.



Blow in her face and she'll follow you anywhere.

Hit her with tangy Tipalet Cherry. Or rich, grape-y Tipalet Burgundy. Or luscious Tipalet Blueberry. It's Wild! Tipalet. It's new. Different. Delicious in taste and in aroma. A puff in her direction and she'll follow you, anywhere. Oh yes.... you get smoking satisfaction without inhaling smoke.



New from Muriel.

About 5 for 25¢.

Smokers of America,  
do yourself a flavor.  
Make your next  
cigarette a

**Tipalet®**

For a better start in life  
start COLA earlier!



- Promotes Active Lifestyle!
- Boosts Personality!
- Gives body essential sugars!

### How soon is too soon?

Not soon enough. Laboratory tests over the last few years have proven that babies who start drinking soda during that early formative period have a much higher chance of gaining acceptance and "fitting in" during those awkward pre-teen and teen years. So, do yourself a favor. Do your child a favor. Start them on a strict regimen of sodas and other sugary carbonated beverages right now, for a lifetime of guaranteed happiness.

The Soda Pop Board of America  
1515 W. Hart Ave. - Chicago, ILL.



# Emerging generations will have different values and expectations





# Key Emerging Tourism Trends



# Emerging Tourism Trends

## **Experiences**

Seeking new and place-based experiences such as outdoor adventure, cultural activities, and culinary opportunities.

## **Packages**

Experiential travelers desire full day(s) with a variety of activities, often preferring to book at one time with professional services.

## **Sharing Economy**

The sharing economy is growing throughout the industry in accommodation, transportation, meals, and booking activities.



## **Technology**

Travelers are increasingly booking through online and mobile apps, leaving reviews and staying connected.

## **Peer to Peer Influence**

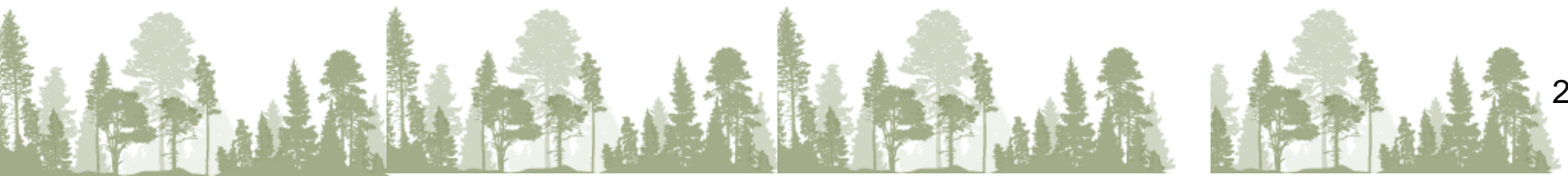
Trip Advisor, Facebook, Snapchat and other platforms allow for immediate documentation of a trip including recommendations.

## **Destinations**

Travelers are choosing destinations based upon culture, people and diving into the unique local feel and an authentic experience.

## **Sustainability**

Travelers are increasingly making decisions based on the impact on the local culture, environment and economy.





# Technology

**85%**

of leisure travellers  
use their smartphone  
while abroad



**29%**

of travellers have  
used mobile apps to  
find flight deals

## MOBILE



**30%**

of travellers have used mobile  
apps to find hotel deals

# INFLUENCE



52% of Facebook users said their friends' photos inspired their holiday choice and travel plans



48%

Social media has a huge influence on travel bookings. Of those who used social media to research travel plans, only 48% stuck with their original plans



33%

Changed their hotel



7%

Changed destination



10%

Changed resorts



5%

Changed airlines



# TRUST

70%

of consumers say they trust earned media, such as word-of-mouth and recommendations from friends and family, above all other forms of advertising.



70%

of global consumers say online consumer reviews are the second most trusted form of advertising

Source: *The Impact of Social Media Within The Hospitality Industry.* [www.four-pillars.co.uk](http://www.four-pillars.co.uk)



# Culinary

**55%** Are motivated by the search for authenticity



Not just about Michelin Star restaurants

**63%** Of travelers take and share pictures of food



Rise of Slow Food Movement

**22%** Food tourism promotion done online



Want to participate and learn something new

**35-50%** Travel budget spent on food



Prefer to combine culinary & cultural or natural activities

*Source: Travelshift.com, 2016. The Gap In The Market – Food Tourism tourism.*



# How do we create sustainable tourism?

## WHAT IS SUSTAINABLE TOURISM?

Respecting and enhancing the heritage, culture, traditions, and distinctiveness of communities  
**82%**

Increasing the number and quality of local jobs supported by tourism  
**70%**



A commitment to preserve a destination's authenticity and not become too "touristy"  
**71%**

Engaging residents in deciding the role of tourism in their communities  
**64%**

% Selecting Attribute as Meaning of Sustainability

Sustainable travelers are significantly more likely to stay 7 or more days, whereas the most recent trip of all others was less than 3 days.



VS



## *The Sustainable Traveler*

VS

## *All Other Travelers*

Significantly more sustainable travelers purchase something from a travel company because that company engages in sustainable practices, like:



Sustainable travelers are far more likely to travel with friends than all others.



VS



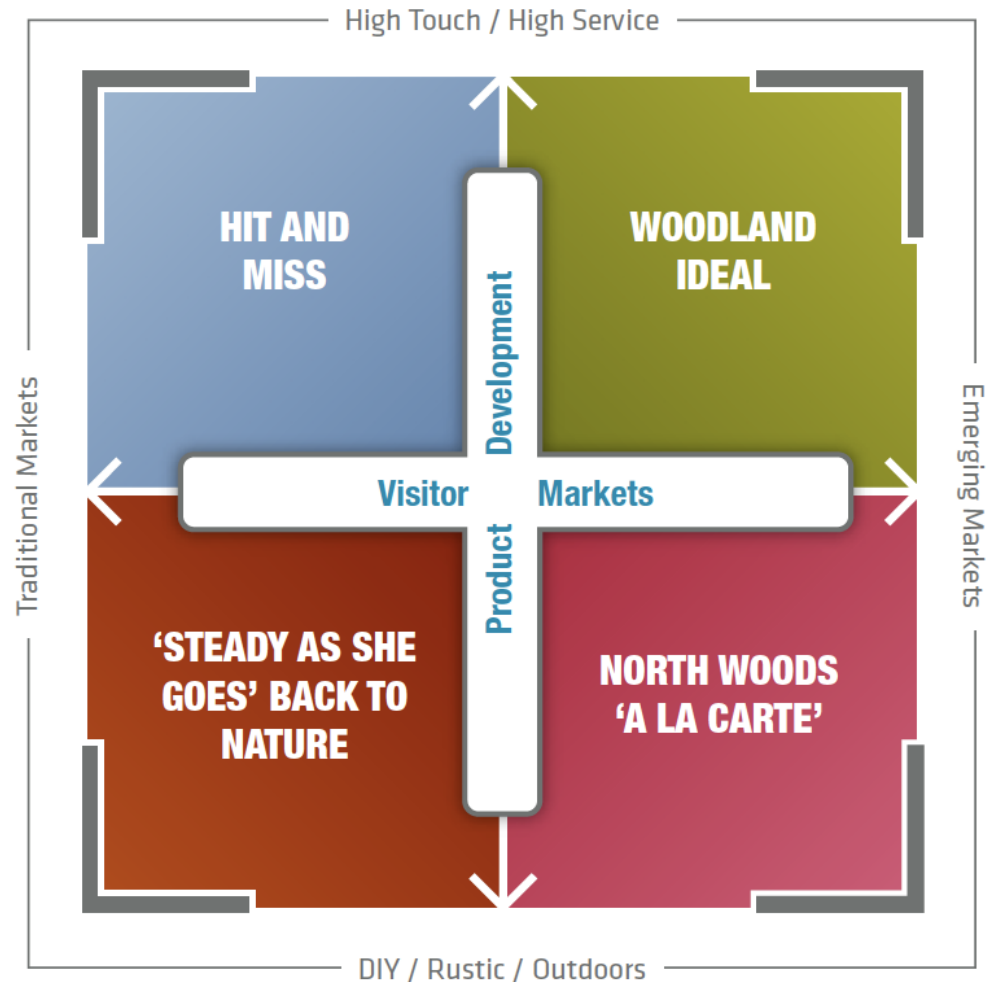
An analysis of tourism industry trends highlights the need to be adaptable and responsive to the evolution of travel markets and travelers. With effort and organization, the Maine Woods can leverage the region's assets to attract new visitors, and provide substantial economic benefits.



What destination development and marketing is needed to position the Maine Woods region as an attractive destination for the growing global tourism industry?



# Scenarios of the future – finding the sweet spot



# Questions?



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<http://www.future-iq.com>

# Sustainable Tourism Definition

- Is *integrated with our local communities* in a way that is respectful of our diverse heritage and culture;
- Provides visitors with *authentic, place-based, educational experiences* that leave them feeling enriched and inspired;
- Creates *lasting financial and social benefits* for local residents, businesses, and communities across our County;
- Is supported by public policies *with organizational support and funding*; and,